	m 481 - Carrier Annual Reporting Illection Form		FCC Form 481 OMB Control No. 3060-09 July 2013	86/OMB Control N	lo. 3060-0819
<010>	Study Area Code	421882			
<015>	Study Area Name	FIDELITY TEL CO			
<020>	Program Year	2014			
<030>	Contact Name: Person USAC should contact with questions about this data	Carla Cooper			
<035>	Contact Telephone Number: Number of the person identified in data line <030:	573-468-1218 >			
<039>	Contact Email Address: Email of the person identified in data line <030>	carla.cooper@fidelitycommunications.c	com		
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting	(complete attached wo	rksheet)	(check box wh	en complete)
<200> <210>	Outage Reporting (voice) < check box if	(complete attached wo	rksheet)	V	
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	(attach descriptive dow			
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile Number of Complaints per 1,000 customers (broad Fixed Mobile		1	V	
<800> <900> <1000> <1010> <1110>	Service Quality Standards & Consumer Protection 421882mo510 Functionality in Emergency Situations 421882mo610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance (check to indicate certiform (attached descriptive down (check to indicate certiform) (attached descriptive down (complete attached wown (complete attached wown (complete attached wown (complete attached wown (check to indicate certiform) (attach descriptive down (if not, check to indicate certiform) (complete attached wown (complete attached wown)	cument) fication) cument) rksheet) rksheet) rksheet) rksheet) fication) cument) fication) rksheet)		V
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Additiona Including Rate-of-Return Carriers affiliated with Pr		•		
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Addition</u>	al Documentation Worksheet (check to indicate certi) (complete attached wo		V	

Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 - Line 610

Description of Functionality in Emergency Situations

- 1) Fidelity maintains a Disaster Recovery manual, which has been filed with the Missouri Public Service Commission.
- 2) Fidelity has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
- 3) Specifically, each of Fidelity's host and remote switches are equipped with a 48 volt battery system capable of powering the equipment for 8 hours with no outside power source. A backup generator capable of running for an extended number of days is also located at each switch. Our Digital Loop Carrier equipment are equipped with a 48 volt battery system, capable of powering the equipment for 6 hours with no outside power source. Each DLC is equipped with a generator connection for powering the equipment with portable generator. Out network monitoring system notifies us of any power outages.

Fidelity has built redundant facilities between its exchanges and also back to its toll facilities which exit to the public switch telephone network. This redundant facility is in the form of SONET and Ethernet ring architecture. Fidelity takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its own network during such events.

Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 – Line 510

Description of Service Quality Standards and Consumer Protection Rules Compliance

- 1) Fidelity complies with the service standards of the state of Missouri as promulgated in Missouri regulations 4 CSR 240 Chapters 32 and 33 (even though compliance with these regulations as been waived by the Missouri Public Service Commission). Fidelity is committed to providing the highest quality service to its customers.
- 2) Fidelity complies with all of the requirements of 47 C.F.R. § 64 Subpart U, Customer Proprietary Network Information, Subpart Y, Truth in Billing Requirements for Common Carriers, and Subpart K, Cramming rules as well as Federal Trade Commission 16 C.F.R. § 681, Identity Theft Red Flags rules.

	rvice Quality Improvement Reporting Ilection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 421882	
<015>	Study Area Name FIDELITY TE	co
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Carlo	Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030> 573	468-1218
<039>	Contact Email Address - Email Address of person identified in data line <030> a	la.cooper@fidelitycommunications.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your con CETC which only receives frozen support, your progress report is only required to address voice telephony service.	pany is a
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	421882		
<015>	Study Area Name	FIDELITY TEL CO		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper		
<035>	Contact Telephone Number - Number of person identified in data line <030> 573-468-1218			
<039>	Contact Email Address - Email Address of person identified in data line <030> carla.cooper@fidelitycommunications.com			

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Did This Outage Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
							See attache	d				
								-				
						WC	rksheet					

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	573-468-1218
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
				See att	ached worksheet			

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <03	0> ⁵⁷³⁻⁴⁶⁸⁻¹²¹⁸
<039>	Contact Email Address - Email Address of person identified in data line <03	0> carla.cooper@fidelitycommunications.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				e attached					
			work	sheet					
ŀ									

. , .	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		421882	
<015>	Study Area Name		FIDELITY TEL CO	
<020>	Program Year		2014	
<030>	Contact Name - Person	USAC should contact regarding this data	Carla Cooper	
<035>	Contact Telephone Nur	nber - Number of person identified in data line <0	30> 573-468-1218	
<039>	Contact Email Address	- Email Address of person identified in data line <0	030> carla.cooper@fidelitycommunications.com	
<810>	Reporting Carrier	Fidelity Tel Co		
<811>	Holding Company	Fidelity Communications, Inc		

<812> Operating Company

Fidelity Tel Co

<813>	<a1></a1>	<a2></a2>	<a3></a3>
_	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
-	See a	ttached works	heet
-			
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=			

-	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015>	Study Area Code Study Area Name	421882 FIDELITY TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper	
<035>	Contact Telephone Number - Number of person identified in data line	e <030> 573-468-1218	
<039>	Contact Email Address - Email Address of person identified in data line	e <030> carla.cooper@fidelitycommunications.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Name of Attached Document (.pdf	
		Select (Yes,No, NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	421882
<015>	Study Area Name	FIDELITY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper
<035>	Contact Telephone Number - Number of person identified in data line <030>	573-468-1218
<039>	Contact Email Address - Email Address of person identified in data line <030>	carla.cooper@fidelitycommunications.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	erms and Condition for Lifeline Customers			FCC Form 481
Lifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
<010>	Study Area Code		421882	
<015>	Study Area Name		FIDELITY TEL CO	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Carla Cooper	
<035>	Contact Telephone Number - Number of person identified in data	line <030>	573-468-1218	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	carla.cooper@fidelitycommunicatio	ns.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	4	121882mo1210	
		N	ame of attached document (.pdf)	
<1220>	Link to Public Website	HTTP		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	~		
<1223>	Additional charges for toll calls, and rates for each such plan.	V		

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Fidelity Telephone Company (Fidelity)

SAC 421882

Missouri

FCC Form 481 - Line 1210

Description of Lifeline Terms and Conditions

- 1) See below for Fidelity's Customer Application for Lifeline customers.
- 2) All of Fidelity's Lifeline customers receive unlimited local calling minutes at a rate of \$7.75.
- 3) Fidelity provides toll calling equal access for all Lifeline customers to 20 interexchange carriers (IXCs). The rates, terms and conditions of their toll carrier offerings are made by the IXCs, not by Fidelity.



MISSOURI APPLICATION FOR THE LIFELINE OR DISABLED PROGRAMS

Consumers meeting certain eligibility criteria are able to receive monthly discounts for voice telephony service through the Lifeline program or the Disabled program. To apply complete this form and also submit **proof of eligibility**.

Eligibility Criteria

Disabled Program =

	MO HealthNot (f/lc/a Madiasid)		Veteran Administration Disal	bility Benefits		
	MO HealthNet (f/k/a Medicaid) Supplemental Nutrition Assistance (I Supplemental Security Income	Food Stamps)	State Blind Pension			
	Low-Income Home Energy Assistance (S		State Aid to Blind Persons			
	National School Free Lunch Program Temporary Assistance for Needy Far	n	State Supplemental Disability AssistanceFederal Social Security Disability			
	135% of the Federal Poverty Level	, ,				
(See next page for income threshold requirements)			Federal Supplemental Security Income			
Applicant's Full Name: Birth Date:			Social Security # (last 4 digits):	DCN:*		
Name on Voice Service Account (If different from Applicant):			Customer Contact Telephone Number:			
	ner's Full Residential Service Address D. Boxes):					
Street:	own, Zip:		Is this address a temporary address? Yes / No (circle the appropriate response) (If "yes" then must verify address every 90 days.)			
s this address also my billing address?Yes No (If "no						
				·		

*This number is assigned to program participants of MO HealthNet, LIHEAP, Food Stamps and TANF.

I understand the following obligations and provisions about the Lifeline and Disabled programs:

- The Lifeline and Disabled programs are government benefit programs and that willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline or Disabled service is available per household.

Lifeline Program

- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline or Disabled benefits from multiple providers or combine Lifeline and Disabled program benefits.
- Violation of the one-per-household limitation constitutes a violation of rules and will result in the subscriber's de-enrollment from the program.
- Lifeline and the Disabled program are non-transferable benefits and the subscriber may not transfer his or her benefit to any other person.



MISSOURI APPLICATION FOR THE LIFELINE OR DISABLED PROGRAMS

I CERTIFY UNDER PENALTY OF PERJURY EACH OF THE FOLLOWING:

- I meet the eligibility criteria for the Lifeline program or the Disabled program.
- I will provide notification to my voice service provider within 30 days if for any reasons I no longer satisfy the criteria for receiving Lifeline or Disabled benefits including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline or Disabled support, I receive more than one Lifeline or Disabled benefit, or another member of my household is receiving a Lifeline or Disabled benefit.
- If I move to a new address I will provide that new address to my voice service provider within 30 days.
- If I have a temporary residential address then I will be required to verify my address with my voice service provider every 90 days.
- My household will receive only one Lifeline or Disabled service and, to the best of my knowledge, my household is not already receiving a Lifeline or Disabled service.
- I acknowledge the obligation to re-certify my continued eligibility for Lifeline or Disabled benefits at any time and failure to re-certify my continued eligibility will result in de-enrollment and the termination of Lifeline or Disabled benefits.
- I consent to providing my name, telephone number and address to the Universal Service Administrative Company for the
 purpose of verifying I do not receive more than one Lifeline benefit. I also consent to sharing my account information with
 the Federal Communications Commission and Missouri Public Service Commission who oversee and administer the Lifeline
 or Disabled programs.

	ral Communications led programs,	s Commission and Missour	i Public Service Co	mmission who overs	see and administer the Lifeline
		individuals in my housel te only if qualifying under t			
The info	rmation supplied o	on this form is true and co	orrect.		
I acknow	vledge providing fa	ilse or fraudulent informa	ation to receive Lif	feline or Disabled b	enefits is punishable by law.
Signature of Cust	tomer			Date	
Submit a complet	ted signed form <u>an</u>	d proof of eligibility.			

	Annual Inc	ome Thresho	olds for Med	eting 135% o	of Federal Po	overty Leve	l (Based on)	Household Size)
1	2	3	4	5	6	7	8	Each add'l person
\$15,512	\$20,939	\$26,366	\$31,793	\$37,220	\$42,647	\$48,074	\$53,501	+ \$5,427/person

Acceptable documentation for meeting the criteria of 135% of the federal poverty level includes: a copy of prior year's state or federal tax return; paycheck stub (three consecutive months); a statement of benefits for Social Security, Veterans Administration, retirement/pension or Unemployment/Workmen's Compensation; or other legal documents showing current income (e.g. divorce decree, child support award). Any documentation must cover a full year or three consecutive months within the previous twelve months.

Company Use Only; Type of Document reviewed:	n - 2 4 D 7
	Expiration Date
Method Provided;	The second secon
I hereby attest the applicant presented acceptable proof of eligibility:	
Print name of company official Signature	
Signature of Company Official Signature	Date:

(2000) Pr	2000) Price Cap Carrier Additional Documentation FCC Form 481						
Data Coll	Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-09						
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers July 2013							
meraamg	Hate of Netari Carriers affinated with thee cap Escal Exchange Carriers	·					
	40100						
<010>	Study Area Code 42188						
<015>	,	TY TEL CO					
<020>	Program Year 2014						
<030>	<u> </u>	Cooper					
<035>		8-468-1218 rla.cooper@fidelitycommunications.com					
<039>	Contact Email Address - Email Address of person identified in data line <030>	ra.cooperwridertycommunications.com					
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect America F	hase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II					
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e) th	e information reported on this form and in the documents attached below is accurate.					
	Incremental Connect America Phase I reporting						
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}						
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}						
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))						
<2012>	2013 Frozen Support Certification						
<2013>	2014 Frozen Support Certification						
<2014>	2015 Frozen Support Certification						
<2015>	2016 and future Frozen Support Certification						
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}						
<2016>	Certification Support Used to Build Broadband						
	Connect America Phase II Reporting {47 CFR § 54.313(e)}						
<2017>	3rd year Broadband Service Certification	igsqcut					
<2018>	5th year Broadband Service Certification						
<2019>	Interim Progress Certification						
<2020>	Please check the box to confirm that the attached PDF, on line 2021,						
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipi	ent					
	of CAF Phase II support shall provide the number, names, and addresses of						
	community anchor institutions to which began providing access to broadba	nd					
	service in the preceding calendar year.						
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information					

(3000) Ra	ate Of Return Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code 421882		
<015>	Study Area Name FIDELITY	TEL CO	
<020>	Program Year 2014	rla Cooper	
<030> <035>	Contact Name - Person USAC should contact regarding this data Cas Contact Telephone Number - Number of person identified in data line <030>	rla Cooper 573-468-1218	
<039>	Contact Feephone Number - Number of person identified in data line <030>	carla.cooper@fidelitycommunications.com	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu:	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring	compliance with the financial reporting requirements set forth in 47
	CFR § 54.313(f)(2). I further certify that	the information reported on this form and in the documents attac	hed below is accurate.
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification $\{47\ CFR\ \S\ 54.313(f)(1)(i)\}$ Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313{f}(1)(ii)} Is your company a Privately Held ROR Carrier {47 CFR § 54.313{f}(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Tequires. Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		_
(3019)	: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<u>v</u>
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		V
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		V
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		 -
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	421882mo3026

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The following 5 pages from this section have been redacted for public inspection in its entirety.

Certification - Reporting Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	421882			
<015>	Study Area Name	FIDELITY TEL CO			
<020>	Program Year	2014			
<030>	> Contact Name - Person USAC should contact regarding this data Carla Cooper				
<035>	> Contact Telephone Number - Number of person identified in data line <030> 573-468-1218				
<039>	Contact Email Address - Email Address of person identified in data line <030> carla.cooper@fidelitycommunications.com				

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilit recipients; and, to the best of my knowledge, the information repor		uirements for universal service support
Name of Reporting Carrier: FIDELITY TEL CO		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 10/14/2013
Printed name of Authorized Officer: John Bell		
Title or position of Authorized Officer: CFO		
Telephone number of Authorized Officer: 573-468-1268		
Study Area Code of Reporting Carrier: 421882	Filing Due Date for this form: 10/15/2013	

	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	421882	
<015>	Study Area Name	FIDELITY TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC sh	ould contact regarding this data Carla	Cooper
<035>	Contact Telephone Number - Nu	573-468-1218	
<039>	Contact Email Address - Email Ad	ddress of person identified in data line <030>	carla.cooper@fidelitycommunications.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carr agent; and, to the best of my knowledge, the report	is authorized to submit the information reported on behalf of the reporting c y responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this fo	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agen	t Authorized to File Annual Reports for CAF or LI Recipion	ents on Behalf of Reporting Carrier		
	thorized to submit the annual reports for universal service suppor e reporting carrier; and, to the best of my knowledge, the informa	• • • • • • • • • • • • • • • • • • • •		
Name of Reporting Carrier:				
Name of Authorized Agent or Employee of Agent:				
Signature of Authorized Agent or Employee of Agent: Date:				
Printed name of Authorized Agent or Employee of Agent:				
Title or position of Authorized Agent or Employee of Agent				
Telephone number of Authorized Agent or Employee of A	Agent:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			
Persons willfully making false statements on this for	m can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title		

Attachments

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	421882				
<015>	Study Area Name	FIDELITY TEL CO				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Carla Cooper				
<035>	Contact Telephone Number - Number of person identified in data line <030> 573-468-1218					
<039>	Contact Email Address - Email Address of person identified in data line <030> carla.cooper@fidelitycommunications.com					
<220>						

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	09/06/2012		09/06/2012		12640	12857		Wireline (including cable) Voice (non-VoIP)	Yes	Services were restored by bypassing the UPS until Emerson Power arrived on site to correct fault.	NA

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		421882		
<015>	Study Area Name		FIDELITY TEL CO		
<020>	Program Year		2014		
<030>	Contact Name - Person U	SAC should contact regarding this data	Carla Cooper		
<035>	Contact Telephone Number - Number of person identified in data line <030> 573-468-1218				
<039>	> Contact Email Address - Email Address of person identified in data line <030> carla.cooper@fidelitycommunications.com				
<810>	Reporting Carrier	Fidelity Tel Co			
<811>	Holding Company	Fidelity Communications, Inc			
<812>	Operating Company	Fidelity Tel Co			

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	CoBridge Telecom LLC		Fidelity Communications, Inc
	CoBridge Broadband LLC		Fidelity Communications, Inc
	Fidelity Networks, Inc		Fidelity Communications, Inc
_	Fidelity Cablevision, Inc	439048	Fidelity Communications, Inc
_	Fidelity Communications Services I, Inc.	429002	Fidelity Communications, Inc
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